

Dear: Federal Communications Commission

11/02/2011

Received & Inspected

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FCC Mail Room

My name is Laura Cooks I'm 47 years old and disable with chronic neck and low back pain due to a work injury. I'm on a fix low disability income now and which is very hard living from check to check and month to month. When I signed up for Open Range it was very affordable to be able to have phone service along with the internet which fit into my low income and gave me a big relief in knowing that I could afford this phone service without a doubt not like some of the others, but then shortly after signing up I get hit with such sad news telling me that I will no longer have my Open Range Services. If Open Range Communications Inc. is taken away from me which I could afford to pay to where some services make it impossible to not only pay but to keep up payments I will be without a phone and internet. I thought who ever came up with the Open Range System did wonders for someone like myself who is on a very low fixed income, so I ask that the Federal Communications Commission please reconsider taking away such affordable phone and internet service in these hard times of living. This letter is reference to the 63.71 Application of Open Range Communications Inc. if I have to find another phone service I will have to pay a large deposit which I can't afford to do and with Open Range I was asked to pay only \$48.00 and I paid that amount at the time. I signed up at that time and I had enough to pay and my phone services was turned on so I beg you please do not discontinue my phone services and not just me but others who do not have the

money to pay for At and t, Verizon, and Sprint just to name a few.

Thank You

*Laura E. Cooks
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ATTN:

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Application of
Open Range Communications Inc.

